



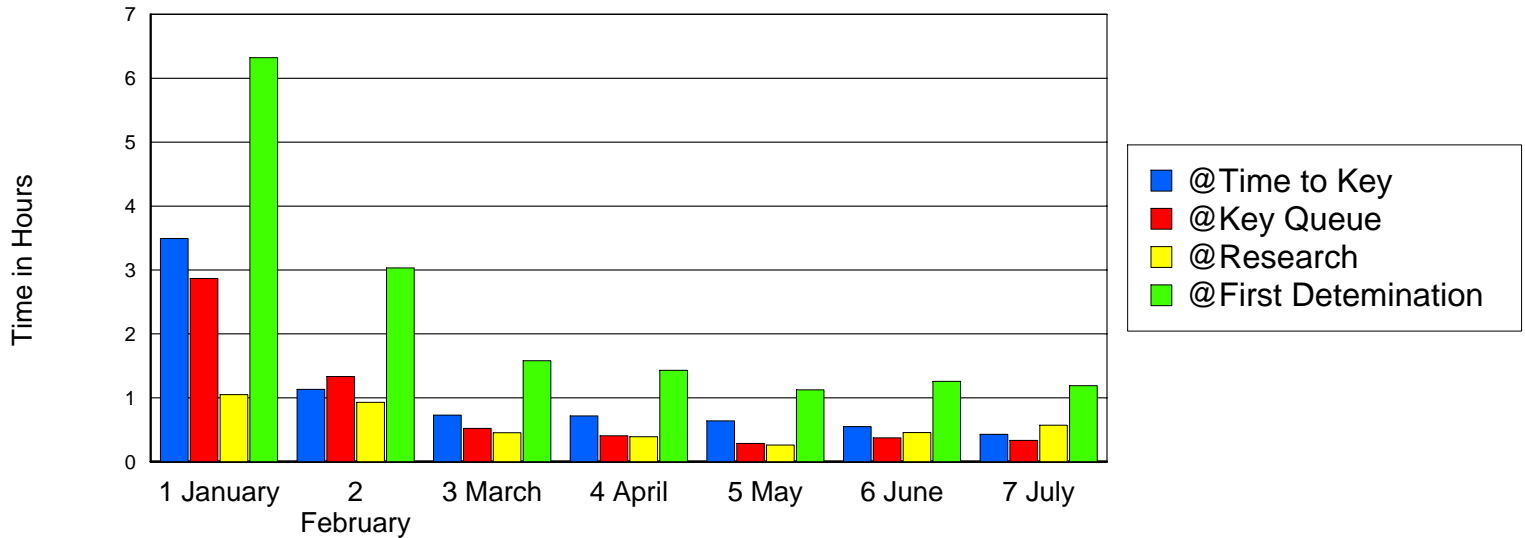
# IOWA PADSS3

## Average Times Report

From 01/15/2005 through 07/31/2005



### Average Times



Month	Average Time to Key Queue in Hours	Average Time in Key in Hours	Average Time to Research in Hours	Time to First Determination in Hours
<b>Q1 2005</b>				
January	3.49	2.87	1.05	6.32
February	1.13	1.33	0.93	3.03
March	0.73	0.52	0.45	1.58
<b>Q2 2005</b>				
April	0.72	0.41	0.39	1.43
May	0.64	0.29	0.26	1.13
June	0.55	0.37	0.46	1.26
<b>Q3 2005 to Date</b>				
July	0.43	0.33	0.57	1.19

\* - Program started 01/15/2005