

Iowa Medicaid Enterprise

Notification Date: June 4, 2009

To: Pharmacy Providers

From: Iowa Medicaid Enterprise (IME)

Effective Date: June 6, 2009 10:00 p.m. until 2:00 a.m.
on June 7, 2009 Central Daylight Time (CDT)

Subject: IME Point of Sale (POS) System Maintenance

Due to scheduled file maintenance, the Iowa Medicaid Enterprise Point of Sale (POS) system will be unavailable on Saturday, June 6, 2009 from 10:00 p.m. until 2:00 a.m. on Sunday, June 7, 2009. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be resubmitted after 2:00 a.m. on Sunday, June 7, 2009. We apologize for any inconvenience this may cause you.

The IME would like to again thank all Iowa Medicaid Pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the Point of Sale Help Desk at 877-463-7671 or 515-725-1107 locally in Des Moines.