

Iowa Medicaid Enterprise

Notification Date: October 3, 2016

To: Pharmacy Providers & Physicians
From: Iowa Medicaid Enterprise (IME)
Effective Date: October 7, 2016
Time: 6:00 p.m. – 11:59 p.m.
Subject: IME Provider Portal Maintenance Window

Due to scheduled system maintenance, the IME provider portal will be unavailable on Friday, October 7, 2016 from 6:00 p.m. to 11:59 p.m. CT. Providers will not be able to access the provider portal during this time. Providers may access the provider portal after 12:00 a.m. CT on Saturday, October 8, 2016. We apologize for any inconvenience this may cause.

The IME would like to thank all Iowa Medicaid providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 877-463-7671 or 515-256-4608 locally in Des Moines.