

**INFORMATIONAL LETTER NO.2034-MC**

**DATE:** July 29, 2019

**TO:** All Iowa Medicaid Providers

**APPLIES TO:** Managed Care (MC)

**FROM:** Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

**RE:** Iowa Total Care Pharmacy Billing Reference

**EFFECTIVE:** July 1, 2019

**\*\*\*\*This letter replaces Informational Letter 2024-MC\*\*\*\***  
(An incorrect number was listed on the pharmacy billing reference sheet)

As announced in [Informational Letter 1626](#)<sup>1</sup>, pharmacy claims for Iowa Medicaid members enrolled in a Managed Care Organization (MCO) should be billed to the appropriate MCO or their corresponding Pharmacy Benefit Manager (PBM) to which a member is assigned.

Iowa Total Care is a new MCO and pharmacy services for Iowa Total Care members began on July 1, 2019.

An updated MCO pharmacy billing reference sheet follows, including information for each MCO.

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<sup>1</sup> [https://dhs.iowa.gov/sites/default/files/1626-MC\\_ManagedCareOrganizationPharmacyBillingReference.pdf?062120191508](https://dhs.iowa.gov/sites/default/files/1626-MC_ManagedCareOrganizationPharmacyBillingReference.pdf?062120191508)

## Iowa Medicaid MCO Pharmacy Billing Reference

MCO Payer Billing Information					MCO/PBM Call Center		MCO Website	
MCO Plan Name	PBM	RxBIN	PCN	RxGRP	Pharmacy	PA	Member	
Amerigroup Iowa, Inc.	Express Scripts	3858	MA	WKYA	855-712-0104	800-454-3730	800-600-4441	<a href="http://www.myamerigroup.com/IA">www.myamerigroup.com/IA</a>
Iowa Total Care	Involve Pharmacy Solutions	020545	RXA377	RXGMCIA01	877-281-9627	866-399-0928	833-404-1061 or TDD/TTY 711	<a href="http://www.iowatotalcare.com">www.iowatotalcare.com</a>